

26.9.22 Members meeting:

- **Member successes:**
 - Visiba - recent alliance with pharma company
 - DoctorFox - a lot of growth over last 6 months
 - Ada - conversations with key NHS leaders and partnership with GP supergroup
 - Elder - rolled out a new service which is a platform for carers to access live out care
 - Babylon - GP at hand performed really well in patient satisfaction survey, also renewed partnership with Bupa with view to expand it
 - Preventx- awarded multi-year contract from NHSE to develop a national screening portal
- **Catherine's reflections:**
 - Key points to come up in Catherine's 1-1 meetings are that members want to hear about what other members are doing and how they can help each other, as well as bringing in members of different types to broaden the network, particularly charities and patient groups
 - Catherine discussed how bringing on life sciences members can bring a different perspective and greater potential for members to form partnerships
- **Stakeholder engagement:**
 - CQC have had a delay to rolling out new regulatory approach
 - We are asking for members feedback for the CQC on what a good and bad inspection looks like
 - We have a meeting with NHSE coming up in the next few weeks and we are building up our relationship with Number 10
 - **ACTION:** Tim from Babylon asked for half an hour with the DHC before meeting the primary care transformation director
 - **ACTION:** To share timeline of upcoming conversations with stakeholders so people can be updated and input if needed
 - **ACTION:** Coordinate meetings with Babylon's conversations about digital-first primary care
- **Health and Social Care Select Committee:**
 - DHC updated on nature of the enquiry, our involvement, and key contacts and that it will be publicly announced in next couple of weeks
 - Catherine raised how many commitments the government have made regarding the digitisation of the NHS all with different deadlines which is part of the challenge
 - The committee are using the quadruple aim as a framework, and Catherine is focusing on commitments around cost and efficiency of care and value for money
 - 2 commitments that Catherine is focusing on are to streamline contracting methods when selling tech and to consolidate routes to market which will be of particular interest to members
 - The DHC will gather evidence about how this is working for innovative companies looking to partner with the NHS and are calling on help from members. We discussed setting up a separate session to explore this further, and whether we will have 1 session per area or cover both in 1 session
 - **ACTION:** Catherine to reach out to Andy from Preventx about their recent contract experience
 - **ACTION:** Set up health select committee evidence meeting

- **Patient engagement:**
 - Following on from the last meeting we are doing more to embed the views of patients in our work in a way that's useful for everyone
 - The DHC are meeting with patient association on Wednesday
 - Hannah from Visiba said it would be great to have Impact on Urban Health involved to cover health inequalities from a PPI perspective
 - PreventX are charity partners with Terrence Higgins trust and would be open to discussing this with us
 - Tim from Babylon mentioned that their digital first NHS practice has a patient participation group
 - **ACTION:** To explore further what successful partnerships look like
 - **ACTION:** To explore forming a working group with patient groups to help our engagement with stakeholders

- **Comms update:**
 - Comms strategy has led to increase in media enquiries and coverage, inbound enquiries from stakeholders and social media engagement
 - We highlighted the importance of members to continue sharing updates with us for us to share and use in media pieces
 - We updated on HSJ conversations - particularly around remote consultations in primary care and we're inviting members interested in this area to get in touch to support the story
 - **ACTION:** Share remote consultations research with members and invite them to get involved

- **Action plan:**
 - Members agreed that it would be useful to have a separate session with ICS innovation leads as a separate event
 - **ACTION:** Set up meeting with ICS innovation leads