

## DHC Members: Autumn 2022

### Ada Health

Ada Health is a global digital health company providing medical guidance at scale. Its AI-driven healthcare app supports positive experiences, helps improve outcomes, and integrates seamlessly with health ecosystems. Patients can check multiple symptoms and identify likely conditions – common and rare. Data analysis indicates that Ada could help patients identify their cancer risk at an earlier stage, helping people make informed health-seeking decisions which can lead to faster referral and better outcomes. Ada is also able to diagnose rare diseases to a high degree of accuracy.



### AskmyGP

AskmyGP is an online consultation and workflow system combined with change interventions to help GPs deliver better care for their patients. Clinicians at NHS practices use AskmyGP's online triage tools to prioritise patients and then arrange consultations either by message, telephone, video or face-to-face. **AskmyGP is currently used by more than 200 GP practices across the UK.**



### Babylon

Babylon Health offers remote consultations with doctors and healthcare professionals. Babylon has previously partnered with the NHS to create Babylon GP at Hand which gives NHS patients access to Babylon's online GP service and allows patients to book a video appointment with a healthcare professional at any time of day or night. In October 2022, Babylon extended its partnership with Bupa for three more years, **and will be providing 2.3 million UK Bupa customers with 24/7 access to Babylon's symptom checker, My Health platform and virtual consultation service.**



### CheckUp Health

CheckUp Health is a remote consultation platform that enables patients to book appointments, access personal health records and view test results. It integrates consultations, prescriptions, and lab services to allow clinicians to support and manage healthcare needs in a patient-centred way. **CheckUp Health recently joined the new NHS Digital tech innovation framework**, set up to be a blueprint for the next generation of IT system standards and will ensure that primary care providers use suppliers that are assured against a common set of standards.



### Cognitant

Cognitant are a global provider improving patient outcomes through personalised, patient-centric health information and experiences. Their unique platform, Healthinote, enables doctors, nurses and pharmacists to prescribe trusted health information to patients. Healthinote is integrated with **eConsult's patient messaging tool, so can reach over 3,000 GP practices to service over 29 million people in the UK.** Cognitant recently worked with the hyper-acute stroke unit at **University College London Hospitals** to improve the support given to stroke survivors, providing accessible, personalised health information to patients.



#### Dr Fox

Dr Fox is an online pharmacy service providing medical advice and mail-order prescription medicines for medical conditions that do not require face-to-face consultations. Prescription medicines will only be dispensed to a patient after an online health assessment has been submitted and reviewed by a Dr Fox doctor. Dr Fox pride themselves on being a trusted provider and avoids supplying higher risk medicines with potential for abuse.



#### Elder

Elder is a technology-enabled care agency that helps provide care to elderly people in their own home based on their individual needs and personality. Elder matches customers who require care with a self-employed care professional from the Elder network of carers. In 2020 and 2021, **Elder worked closely with Brighton and Hove Council, to release hospital capacity by discharging patients into a home setting.** Using Elder's digital platform, the council accelerated discharge by giving people access to social care support in their own home where appropriate and allowing residential services to focus on those who need full-time care.



#### Feedback Medical

Feedback Medical provide digital infrastructure that ensures clinical data travels with the patient – making it available to all care settings. Feedback Medical's flagship product, Bleepa, allows clinicians to review medical imaging and other clinical results and discuss cases collaboratively on the go. Having centralised data around a patient in Bleepa, CareLocker provides a patient-centric way of storing that data in the cloud, ensuring its availability to any care setting that the patient attends. **Feedback Medical Ltd were recently awarded a 12-month contract following their successful pilot providing the digital infrastructure for one of the country's first community diagnostic centres in Sussex.**



#### HBS UK

HBSUK provides capacity solutions to the NHS. It is the only provider that provides physical and digital outpatient and treatment secondary care services. Its services are led by experienced consultants and run across a range of clinical specialities, such as dermatology and MSK. HBSUK is currently working with around **20 NHS trusts**, and Virtual Lucy, its innovative digital patient assessment service, has already helped around 30,000 patients. **The impact of HBSUK's digital offer has had huge success in Buckinghamshire, where the local NHS Trust was facing a substantial dermatology waiting list - from 2,109 to 1,552 people in three months.**



#### Livi

Livi is the largest digital healthcare provider in Europe, having delivered over two million video consultations to date. Livi partners with a number of NHS Trusts and urgent care operators to deliver a local integrated digital service. **In October 2022, Livi signed up 40 new PCNs to their platform ahead of the enhanced access deadline. This means that remote consultations at evenings and weekends will be available for thousands more patients.** Livi work with GP practices to make their websites more accessible and less confusing for patients, allowing patients to easily access the services and information they need.



### Medichecks



Founded in 2001, Medichecks established the UK's first direct-to-consumer blood testing service. Medichecks offer a wide range of laboratory tests available direct to you, complete with easy-to-view results and advice from qualified doctors. Medichecks offer the full end-to-end journey – from order management, test kit manufacture & fulfilment, lab integration, electronic results delivery, and reporting. Medichecks were involved in developing the Covid-19 antibody blood tests, **and partner with the NHS Beat Diabetes service, providing blood tests as part of an innovative structured self-management support programme for type 2 diabetes patients.**

### Objectivity



Objectivity delivers innovation and digital transformation with custom healthcare software in a way that supports organisations and improves patient outcomes. Objectivity is a trusted and experienced technology partner that can help improve organisational efficiency and provide better care to patients. As a **technology partner with Alder Hey innovation, Objectivity helped deliver functionalities such as real-time recording, detailed reporting, and statistical display of data for a remote monitoring solution for newborns and infants.**

### Preventx



Preventx is the largest provider of remote sexual health testing in the UK. Through their innovative digital tech and expert integrated laboratory, they aim to make remote testing a convenient, reliable and normal part of looking after the population's health. **Preventx currently works in partnership with over 70 UK local authority areas.**

### TeleTracking



Teletracking offers capacity and bed management solutions with contracts at over 25 NHS sites, reducing barriers to bed capacity and unlocking patient flow. **Examples can be found in Kent Community Hospital NHS Foundation Trust and at Maidstone and Tunbridge Wells NHS Trust**, where Teletracking is working across the system to significantly improve cross-system visibility of bed capacity and resilience. This has led Maidstone and Tunbridge Wells' moving from one of the England's lowest performing A&Es to the 5<sup>th</sup> best.

### Visiba Care



Visiba Care is a scalable virtual clinic software that enables healthcare providers to meet patients online through their branded virtual clinic, which may include one or several digital receptions. Healthcare professionals can communicate with patients via asynchronous messaging, video consultations with up to 5 participants, and dynamic forms. Visiba Care has been the preferred and most trusted virtual care platform in the Nordics for more than a decade and now has an office set up in London. In Sweden, several regions use Visiba Care's AI tool for triaging people and directing them to appropriate services by analysing self-reported information.